



RETURN/EXCHANGE FORM

PRODUCT RETURN POLICY

At RAIMENT our goal is to ensure you are completely satisfied with your purchase. If you are dissatisfied with your purchase, you can return the purchased item to RAIMENT provided that your return meets all of the requirements below. We will gladly issue credit for the full purchase amount and taxes if applicable, *excluding Shipping and Handling Charges*.

1. Complete this form, include with item(s) for return, and specify reason for return.
2. All returns need to be shipped to:
RAIMENT
UG-02, Saima Square One Mall
Dalmia Road, Block 10-A
Gulshan-E-Iqbal
Karachi
Tel: 03-10-RAIMENT (0310-724 6368)
3. Your purchased item(s) must be returned to RAIMENT within Fifteen (15) calendar days of delivery. After fifteen (15) calendar days of delivery, no returns or exchange are allowed.
4. **Claims for damaged and/or missing item(s):** notification must be received within two (2) business days of delivery by calling our Customer Service Department at 03-10-RAIMENT
5. All product returns must be received in the original packaging, unworn, un-washed merchandise with original tags!
6. Any item being purchased in promotion, discount campaigns will not be refunded(Can be exchanged only)
7. Shipping(Courier Charges) will not be refunded, returned courier cost will be bear by customer.
8. In case of refund, customer will bear easy paisa/mobi cash charges.
9. Unless all of the above eight (08) requirements are met, RAIMENT reserves the right to refuse any return and request for credit.
10. Please allow up to Seven (07) working days, *upon receipt of product*, for RAIMENT to process the refund which will be applied to the original form of payment.

Today's Date:		RAIMENT Order No.:	
PLEASE SELECT ONE OF THE FOLLOWING OPTIONS			
EXCHANGE ITEM		REQUEST REFUND	

RETURN ITEMS

Please Check Reason for Return:		Comments and Explanations:	
Defective Product			
Damaged Product			
Wrong Product			
Other: Explain in Comments Section			
Step 1: Please tell us about you:		Step 2: Returned Items:	
Name		Item Number	Description
Address			Quantity
City			
Phone			
Email			

EXCHANGE ITEMS

PRODUCT:	SIZE:
SKU:	COLOR:
QUANTITY:	

REFUND REQUEST(REFUNDS WILL BE PROCESSED VIA EASY PAISA/JAZZ CASH)

Name of CNIC Card Holder:	CNIC Number:
Mobile Number:	Email Address:

Address:
RAIMENT
 UG-02, Saima Square One Mall
 Dalmia Road, Block 10-A
 Gulshan-E-Iqbal
 Karachi
 Tel: 03-10-RAIMENT (0310-724 6368)
 Email: support@raiment.pk